

# GIVE US A CALL

**519.354.6221**

APS - ext. 237

CHAP - ext. 246

Counselling - ext. 233

General Information - ext. 221

Employee Assistance Program - ext. 233

**KIDS Team**

519.437.6329

**Supervised Access Program (SAP)**

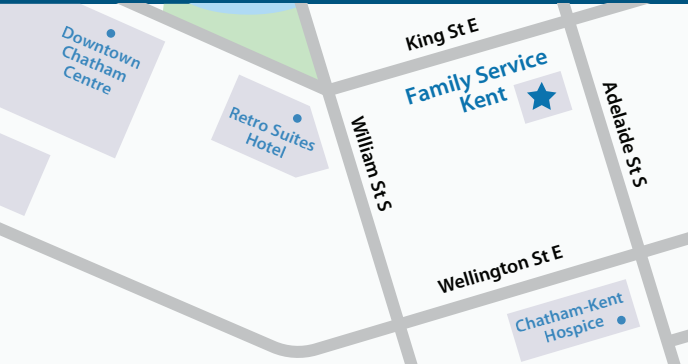
519.355.1127

Toll-Free Number

**1.855.437.5368**

Fax Number

**519.354.5152**



## FAMILY SERVICE KENT

50 Adelaide Street South  
Chatham, ON N7M 6K7

### HOURS

Monday, Thursday, Friday 9am - 5pm  
Tuesday & Wednesday 9am - 9pm

[info@familyservicekent.com](mailto:info@familyservicekent.com)

[familyservicekent.com](http://familyservicekent.com)

# MISSION

*Family Service Kent provides services that support, empower, and advocate for members of the community.*

# VISION

*For every person within Chatham-Kent to have the opportunity to achieve their full potential.*



**Family Service Kent**  
support empower advocate

## Our Funders:



## Member Agency of:



## Accredited by:

Accredited by  
Canadian Centre  
for Accreditation



Agréé par  
Centre canadien  
de l'agrément



**519.354.6221**

**[familyservicekent.com](http://familyservicekent.com)**

*Providing services that support, empower, and advocate for individuals and families in Chatham-Kent since 1969.*

# OUR SERVICES

## Advocacy & Protective Services (APS)

Assists adults with a developmental disability to live independently in the community. Specific services include:

- Advocacy, crisis intervention, & case management
- Supportive counselling informing clients of their legal & human rights
- Voluntary Trustee Services to assist in budgeting for life's necessities (rent, food, clothing, etc.)

For information regarding eligibility and the referral process, please visit: [dsonario.ca](https://www.dsonario.ca)

## Kent InterDisciplinary Support (KIDS) Team

Offers help to families with children & youth who are experiencing complex mental health or behavioural needs. Assistance is provided through:

- information & referral services
- system navigation
- service coordination
- advocacy

For more information, please visit our website or contact the KIDS Team Coordinator directly.

## Supervised Access Program (SAP)

Supervised Access Program (SAP) provides a safe & neutral environment where:

- non-custodial caregivers can enjoy parenting time with a child while custody issues are being resolved
- children can be safely exchanged from one caregiver to another

These services may be helpful after a family breakdown, or to assist in reuniting parents and children after an extended period of absence. The Supervised Access Centre is located in a separate building, and hours of operation may differ. For more information, please phone 519.355.1127.

## Counselling

Services for all types of individual, relationship, and family difficulties to assist you in navigating through life's simple and complex challenges, including:

- Anger Management
- Anxiety
- Depression
- Family Conflict
- Grief & Loss
- Intimate Partner Violence
- Relationship/ Marital Issues
- Self-Esteem
- Separation & Divorce
- Sexual Assault
- Trauma

Some programs may be free of charge while others are based on a sliding scale; please call for more details.

## Employee & Family Assistance Program (EFAP)

**fseap** Now we're talking.

We provide *Employee and Family Assistance Programs* to help:

- Keep workplaces healthy and employees at work
- Employees and their families confidently manage crisis and change
- Optimize well-being, engagement, and productivity of the workforce

These counselling services and work/life supports are voluntary, immediate, confidential, and provided to you by your employer at no cost to you. Please call for more information.

## Host Agency For:

**Chatham-Kent Prosperity Roundtable**  
[prosperityroundtable.com](https://prosperityroundtable.com)

**F.I.R.S.T Strategy**  
[ckfirst.ca](https://ckfirst.ca)



## Community & Home Assistance Program (CHAP)

Offers services to help older adults (60+) and persons with disabilities (18+) maintain their independence and live with dignity.

**Home Help** is a broker service, which matches clients to skilled, self-employed Home Helpers, based on client-identified needs and goals.

- Free in-home assessment ensures all client needs are addressed
- Affordable services range from general housekeeping to personal support and respite

**Frozen Meals** are affordable, nutritionally balanced home-style meals that are easily cooked in the oven or microwave.

- Lactose free, gluten free, minced, and pureed meals are available by request
- Free delivery within Chatham-Kent is available

**Client Intervention & Assistance** services are provided in the community by a registered social worker who provides urgent intervention and support in critical situations.

- Client directed, confidential, and delivered at no cost
- Advocacy and short-term case management also available based on need

## Transportation Services

**CareLink Health Transit** is operated in Chatham-Kent by CHAP. Fares are roundtrip and based on destination. Eligible passengers are:

- Older adults age 60+ travelling for a medical appointment or social engagement
- Adults with disabilities 18+ travelling for a medical appointment

**adVANTage Transportation** delivers accessible, affordable transportation services for Chatham-Kent residents. Fares operate on a sliding scale and are based on destination. Eligible passengers are:

- Rural and/or low-income people ages 0 to 60
- Children, youth, and families requiring transportation to medical appointments