Community Support Services (CSS):
Home Help Services
Effective December 13, 2023

- Home Help is a broker service, operated by CSS, which matches clients to appropriately skilled Home Helpers, based on client-identified needs and goals.
- Home Helpers are Independent Resource Contractors that are screened by the Home Help Service Coordinator. Screening includes a criminal background check, verification of professional credentials, and professional reference checks.
- Payment is required upon completion of work and payable directly to your Home Helper. Receipts for services are provided by your Home Helper.

General Services ($20.00+/hour, 2-hour minimum charge):

Fees are dependent on the scope of work and determined at a no-charge in-home assessment.

☐ General Housekeeping: Vacuum & Dust	☐ Companionship/Caregiver Relief
☐ Floors: Mop	☐ Caretaker/Feeding Patient (home or hospital)
☐ Clean Cupboards: Interior or Exterior	☐ Escort to Medical appointments**
☐ Clean appliance exterior(s)	☐ Alzheimer/Transitional/Respite Care
☐ Laundry: Wash, Dry & Fold	☐ Personal Care: Bathing and Dressing ($25.00 Fee)
☐ Ironing	☐ Pet Assistance
☐ Change Bed Linens	☐ _____
☐ Meal Preparation	☐ _____
☐ Organize closets/cupboards	☐ Safety Checks
☐ Take garbage to curb	☐ Medication Reminders (blister packs only)
☐ Grocery Shopping/Errands**	

**$.45/KM Mileage charge per km applies for use of Helper Vehicles.

Additional Services ($25.00/hour, 1-hour minimum charge):

- ☐ Heavy Clean: Interior – Seasonal
- ☐ Heavy Clean: Interior - Walls & Windows
- ☐ Heavy Clean: Interior – Baseboards
- ☐ Heavy Clean: Interior - Curtains/Drapes
- ☐ Heavy Clean: Interior - Animal Hair

- ☐ Clean Appliance(s): Interior
- ☐ Heavy Clean/Organize: Garage
- ☐ Pack/Organize/Purge
- ☐ Interior Painting: Minor jobs
- ☐ Interior Painting: Minor jobs
- ☐ Exterior: Rake & bag leaves; weed garden(s)

Other Request(s):

_____

_____

_____

How often will you need services?

- ☐ occasional
- ☐ daily

- ☐ weekly
- ☐ biweekly

- ☐ monthly
- ☐ weekly

Name: _____

Telephone: _____

Email: _____

Family Service Kent
support empower advocate